

Statement of Management Commitment and Principles

We, as a member of MIQC, are responsible for delivering the conformity service in case of Management System Certification to satisfy the expectations of the clients and all stakeholders.

The top management understands the importance of impartiality and the objectivity of its management system certification activities, whilst also being committed to the management of any conflict of interest.

None of our company members, stockholders, auditors and sub-contractors shall have any conflict of interest and any activities with common benefits.

Our ability to service our clients locally and therefore make the business growth relays on our business process and every team member's role in upholding our core values as fulfilling their responsibilities in daily business activities.

Our Core Values:

- Commitment of Impartiality in all aspects of certification processes,
- Commitment to manage and performed all activities objectively,
- Integrity, Honesty and Independence without Conflict any Interest in all aspects of certification processes,
- Clear and effective communication by providing straightforward information,
- Transparency and Professionalism in conformance to Applicable International Codes,
- Prompt respond to and learn from customer feedback and complaints,
- Consistency and fairness in our dealings,
- Continuously improve the quality and value of the services, and
- Efficient response to all enquiries and requests for information and services.

Kasra E. Ghafouri

Managing Director of MIQC

Doc	Issue	Revision	Date
Appendix 5	1	0	01/03/2021